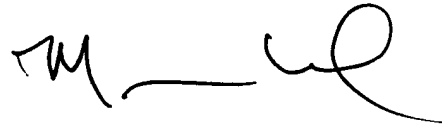


REMARKS

Claims 42, 43, 48, and 57 are being amended to correct typographical errors in said claims. Applicants assert that no new matter has been added to the claims and that Claims 42, 43, 48, and 57 have not narrowed in any manner.

Respectfully submitted,

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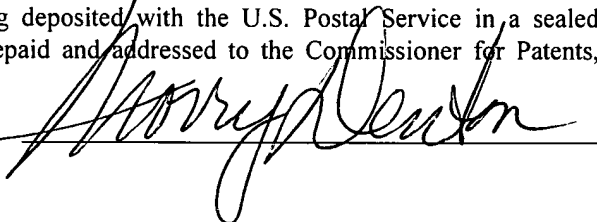


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VERSION WITH MARKINGS TO SHOW CHANGES MADE NOVEMBER 16, 2001

In the Claims:

42. (Amended) A computer-readable medium having computer-executable instructions for performing the method recited in any one of Claims [21]26-41.

43. (Amended) A computer system having a processor memory in an operating environment the computer system operable to perform the method recited in any one of Claims [21]26-41.

48. (Amended) The computer-readable medium as recited in Claim 45, wherein the first level of characteristics defines a cancellation and change penalty.[.]

57 (Amended) [The computer-readable medium as recited in Claim 56, wherein the limitation of use is a consumer limitation of use.] The computer-readable medium as recited in Claim 56, wherein the limitation of use is a consumer limitation of use.

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